

Can You **GIG** It?

Upgrade Now!

100% Fiber Optic connection

1 GIGABIT (that's 1,000 Mbps)!



The process to get MTCO Fiber Optic Services to your home is as follows:

1. We have several options for you to sign up for fiber optics:
 - Submit an online Fiber Pre-Installation Form at <https://www.mtco.com/fiberform>
 - Please bring the completed form to your local MTCO office or mail to MTCO, PO Box 800, Metamora, IL 61548-0800.
 - Email the form to fiber@corp.mtco.com

By signing this form:

- New customers agree to a 1-year service agreement in exchange for outside work to bring fiber to your home.
 - New customers provide your date of birth and agree to a credit assessment.
 - You provide information to give us a general idea of the layout of your yard.
 - You identify which products you're interested in.
2. Upon receipt of the Fiber Pre-Installation Form, we will contact you to schedule a time to come to your home to decide which area would be best to bring the fiber to your home.
 3. Our crews will bring fiber optics all the way to your home to bring you next generation Fiber-To-The-Home Internet, TV and Voice!
 4. Once complete, a customer service representative will call to schedule your in-home installation!

MTCO Communications
220 N. Menard St., Metamora, IL 61548 • 309-367-4197 • www.mtco.com
244 Lincoln St., Marseilles, IL 61341 • 815-795-5161 • www.mtco.com



Fiber Pre-Installation Form

MTCO Communications
244 Lincoln St., P.O. Box 247
Marseilles, IL 61341
800-227-5161 • www.mtco.com
fiber@corp.mtco.com

MTCO Communications
220 N. Menard St., P.O. Box 800
Metamora, IL 61548
800-859-6826 • www.mtco.com
fiber@corp.mtco.com

I, _____, (the Customer), understand that MTCO Communications will bury a fiber optic line to the address given below for digiMAX Fiber services. Please choose one of the following:

- I am a **current MTCO customer** for Internet, TV, and/or Voice
- I am a **new MTCO customer** interested in (check all that may apply) Internet TV Voice

An MTCO Customer Service Representative will contact the Customer once all outside work is complete to schedule installation of fiber services inside the home. Prior to in-home installation, all options and a total price for the services chosen will be quoted to the Customer. Customers may add additional services at that time.

Property information needed, please check all that apply:

- Invisible fence** - We request that homeowners mark the location of the fence.
- Irrigation system** - We request that homeowners have the heads and lines of the irrigation system marked.
- Buried downspouts** - If so, what side of house — North / South / East / West / Other _____
- Buried sump pump line** - If so, what side of house — North / South / East / West / Other _____
- I own my home.**
Is this a new construction? Move-in date: _____
Is this a new purchase? Closing date: _____ Move-in date: _____

I rent my home. Landlord name, number, and email address _____

Do you wish to have service installed to an outbuilding? Non-refundable charges will be quoted for approval prior to installation.

If there is anything else we should know about your property prior to MTCO burying the fiber, please provide details here. (Pending sod or irrigation system installation, location of private utilities, well lines, septic system, etc.)

The Customer understands that outside work will be done by MTCO Communications in order to provide said services. This includes FREE burial of a fiber line from the Customer's property line to the Customer's home.* New customers will be required to sign a one-year service agreement. New customers also authorize MTCO Communications to obtain a consumer credit score upon receipt of this form to determine if a security deposit will be required before outside work can begin.

Customer Signature _____ Print Name _____ Today's Date _____

Street Address (where fiber will be installed) _____ City _____ Zip _____

Email Address (Please print) _____ Date of Birth _____

Home Phone _____ Mobile Phone _____ Work Phone _____

Please bring the completed form to your local MTCO office, mail to MTCO, PO Box 800, Metamora, IL 61548-0800, or email to fiber@corp.mtco.com. Alternatively, the form may be completed online at mtco.com/fiberform

*If a new MTCO Customer declines in-home installation of service after fiber is buried to the Customer's home, the Customer will pay a \$150 fiber line burial charge. If a current MTCO Customer declines in-home installation of service after fiber is buried to the Customer's home, the Customer may risk interruption to current service(s). Current customers may require an updated router. Residential Internet services include a 1.5TB data plan. Please call your local MTCO Communications office with any questions.